



WASHINGTON STATE PEST MANAGEMENT ASSOCIATION

9024 Wyatt Ct SE | Tumwater, WA 98501

www.WSPMA.com | smalone@wspma.com

WSPMA Code of Ethics

ARTICLE I

Each member of the Washington State Pest Management Association shall operate his/her business in a professional manner: informing customers openly and honestly of the consequences to health and property of potential and existing pest infestations: and prescribing corrective and preventive measures that are in accordance with the latest provisional standards of the industry in a manner that conforms with all good business practices.

ARTICLE II

Each member shall endeavor to be informed of all laws, proposed legislation, and the government regulations pertaining to a pest control business in the State of Washington in order to perform his/her services and advise customer properly.

ARTICLE III

It is the duty of each member to protect the public against fraud, misrepresentation and unethical practices in his/her community which could be damaging to the public or bring discredit to the pest control industry.

ARTICLE IV

A member shall avoid exaggeration, misrepresentation, or concealment of any pertinent facts and he/she has an affirmative obligation to practice fairness, frankness and honesty, in all advertising and all business transactions.

ARTICLE V

A member shall not deny equal professional services to any person for reasons of race, creed, sex or country of national origin.

ARTICLE VI

A member shall provide a level of competent service in keeping with current applicable sciences and standards of practice in those fields in which he/she customarily engages. This is not limited to but includes the WSPMA Good Practice Statements and the recommendations of the WSPMA Professional Standards and Ethics Committee.



WASHINGTON STATE PEST MANAGEMENT ASSOCIATION

9024 Wyatt Ct SE | Tumwater, WA 98501

www.WSPMA.com | smalone@wspma.com

A member shall not undertake to provide specialized professional services which are outside his/her field of competence unless he/she engages the assistance of one who is competent in such services, or unless the facts are fully disclosed to the client.